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### Human Resource Management Practices among Government and Private Hospitals in Nanded district

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#### Abstract

Management practices are followed in every micro, small, medium and large scale enterprises. Management is an essence of all business activities. Management is required in every aspect of life. Human resource management practices are essential for selecting the right candidate to the right post at the right time so as that the best employees can be hired and they should work efficiently and effectively to increase the productivity and efficiency of the employee and organization. In this present study, an attempt is made to understand and analyze the management practices employed among Government and Private Hospitals in Nanded district. The different parameters of research methodology are explained in the research design. It is observed that there is significant difference among the management practices used by Government Hospitals and Private Hospitals in Nanded district. The inferential statistics are used to test hypotheses and it is concluded that management practices of government hospitals are different as compared to the management practices of private hospitals in Nanded district.

Keywords: Management Practices, Hospital Management and Management Functions

#### I.INTRODUCTION

Management practices are followed in every micro, small, medium and large scale enterprises. Management is an essence of all business activities. Management is required in every aspect of life. Management is the art, science and profession of managing things in the best way. Management is the art of getting the things done through others with personal involvement of every stakeholder of management. Management is the effective utilization of all available resources to achieve the objective of organization. Hence the management can be better studied through its functions like planning, organizing, coordinating, implementing, controlling etc. Human resource management practices are essential for selecting the right candidate to the right post at the right time so as that the best employees can be hired and they should work efficiently and effectively to increase the productivity and efficiency of the employee and organization.

#### Objectives of the research study

- To compare and contrast appropriate management control over HRM practices in Government and private hospitals in Nanded district.
- To study overall appropriate performance of managerial functions to execute HRM practices as compared to Government hospitals as per the opinion of hospital staff in Nanded district.

#### Hypotheses of the research study:

- Null Hypothesis: There is no significant different in appropriate management control over HRM practices in Government and private hospitals in Nanded district.
- Alternative Hypothesis: There is significant different in appropriate management control over HRM practices in Government and private hospitals in Nanded district.
- Null Hypothesis: There is no significant difference in overall appropriate performance of managerial functions to execute HRM practices as compared to Government hospitals as per the opinion of hospital staff in Nanded district.
- Alternative Hypothesis: There is no significant difference in overall appropriate performance of managerial functions to execute HRM practices as compared to Government hospitals as per the opinion of hospital staff in Nanded district.

#### **Review of Literature**

- Jana Blstakova and Jana Palencarova<sup>1</sup> (2021) observed that the challenges of human resource management in healthcare and explained the importance of implementing developed HRM practices to improve the quality of health care delivery. It is found that there is positive impact of developed human resource management practices on the employee satisfaction and medical indicators.
- Al-Taweel, I.R.<sup>2</sup> (2021) studied the impact of high-performance work practices in human resource management of health dispensaries in Qassim Region, Kingdom of Saudi Arabia, towards organizational resilience and productivity. It is found that developed HRM practices can improve the organizational productivity and efficiency of the employees of the organization.

 Bachruddin Saleh Luturlean et.al<sup>3</sup> (2020) studied Human Resources Management Policies in a Private Hospital and its Impact on Work-Life Balance and Employee Engagement. It is concluded from the mediation analysis using bootstrapping analysis that there is positive impact of Human Resources Management Policies on Work-Life Balance and Employee Engagement in a Private Hospital.

#### **Research Design**

The research parameters are consolidated into the following table no. Research Design as follows

Sr. No.	Parameter	Description				
1.	Type of Research	Ex Post Facto Descriptive				
	71	Research				
2.	Nature of Research	Quantitative				
3.	Research Instrument	Structured questionnaire				
4.	Dependent Variable	Job satisfaction				
5.	Independent Variables	Various human resource				
		management practices				
6.	Control over Variables	No Control- Ex Post Facto				
7.	Survey Period	October 2020 to February 2021.				
8.	Type of Products	Various human resource				
		management practices				
9.	Methods of Data	Sample Survey Method through				
	Collection	Interrogation				
10.	Universe	Medical staff of hospitals in the				
		India.				
11.	Population	<b>n</b> Medical staff of hospitals in the				
	- of management	Maharashtra state.				
12.	Sampling Frame	Various medical staff such as				
-	I 8 I I	doctors, nurses, managers,				
		supervisors and other medical				
		staff of the hospitals of Nanded				
		district.				
13.	Sample Elements	Doctors, nurses, managers,				
		supervisors and other medical				
		staff of the hospitals.				
14.	Sample Size	Convenient sampling method for				
	Determination	doctors, nurses, managers,				
		supervisors and other medical				
		staff of the hospitals in Nanded				
		district.				
15.	Calculated Sample Size	386 medical staff of the public				
	1	and private hospitals in Nanded				
		district.				
-	•	•				

Table 3.1 Research Design

16.	Net Responses	Net responses for public sector
		hospital in Nanded district is 180
		and for private hospital in
		Nanded district is 180.
17.	Response Rate	93.26% of medical staff of public
		and private hospitals in Nanded
		district.
18.	Rejection Rate	6.74% of medical staff of public
		and private hospitals in Nanded
		district.
19.	Sampling Method	Census method sampling
		D: 10 1
20.	Sources of Data Collection	Primary and Secondary sources
21.	Primary Sources	Structured questionnaire and
		field survey
22.	Secondary sources	Journals, Articles, Magazines, e-
		library and many other published
		data.
23.	Measurement Scales used	Nominal, ordinal and interval
		scale
24.	Questions Types	Dichotomous, open ended,
		multiple responses, ranking and
		differential scales
25.	Rating Scales Used	Likert Scale
23.	Rating beares bised	Likert ocale
26.	Data Interpretation	Graphs, descriptive statistics and
		inferential statistics.
27.	Statistical Tools	Parametric and non-parametric
		statistical tests.
28.	Statistical Software	Ms. Excel 2010 and SPSS 20.

Source: Researchers' compilation

#### Data Analysis and Interpretation

The managerial practices are studied through different managerial functions such as proper HRM practices are planned, According to the planning, hospital staffs are organized, there is proper coordination among hospital staff regarding work balance, HRM practices are implemented properly from time to time, top level management of the hospital directs for regular execution of HRM practices, there is appropriate management control over HRM practices, corrective actions are executed to see the proper implementation of HRM practices and Overall, appropriate managerial functions are performed to execute HRM practices.

These managerial functions are described as follows

#### There is appropriate management control over HRM practices. Table No. 1 There is appropriate management control over HRM practices.

Crossta	b							
			There is appropriate management control					
		over HI						
			StronglyAgree NeutralDisagree Stro				Strongly	
			Agree				Disagree	
Government hospital hospital Private hospital	Covernment	Count	24	15	6	65	70	180
	hospital	% within Type of hospital	13.3%	8.3%	3.3%	361%	38.9%	100.0%
	Count	84	46	7	16	27	180	
	hospital	% within Type of hospital	46.7%	25.6%	3.9%	8.9%	15.0%	100.0%
Total 🦻		Count	108	61	13	81	97	360
		% within Type of hospital	30.0%	16.9%	3.6%	22.5%	26.9%	100.0%

#### Source: Filed survey and SPSS output

From the above table, it is observed that the 24 (13.3%) and 15 (8.3%) and hospital staff of Government hospitals strongly agree and agree that there is appropriate management control over HRM practices whereas 84 (46.7%) and 46 (25.6%) hospital staff of private hospitals strongly agree and agree that there is appropriate management control over HRM practices.

The 65 (36.1%) and 70 (38.9%) hospital staff of Government hospitals disagree and strongly disagree that there is appropriate management control over HRM practices whereas 16 (8.9%) and 27 (15%) hospital staff of private hospitals disagree and strongly disagree that there is appropriate management control over HRM practices.

Hence it is interpreted from the above descriptive statistics that private hospitals have more management control over HRM practices as compared to Government hospitals as per the opinion of hospital staff in Nanded district.

Chi-Square Tests							
	Value	Df	Asymp. Sig. (2-sided)				
Pearson Chi-Square	97.8ª	4	.000				
N of Valid Cases	360						
a. 0 cells $(0.0\%)$ have expected count less than 5. The minimum							
expected count is 9.50							

Table No. 2 Pearson Chi square test

#### Source: Filed survey and SPSS output.

From the above table, it is inferred that the calculated value of asymp. signi. (2-sided) is 0.000 at 4 degree of freedom with the value of Chi square test is 97.868. The calculated value of asymp.signi. (2-sided) is less than the standard significance value (0.05). Hence the null hypothesis 'There is no significant different in appropriate management control over HRM practices in Government and private hospitals in district' is rejected and the alternative hypothesis 'There is Nanded appropriate management control over HRM significant difference in practices in Government and private hospitals in Nanded district' is accepted.

Hence it is interpreted from Pearson Chi Square test that management control over HRM practices among government and private hospitals is different in Nanded district.

## 2. Overall, appropriate managerial functions are performed to execute HRM practices.

# Table No. 3 Appropriate managerial functions for execution of HRM practices

Crosstab								
			Overall, appropriate managerial functionsTotal are performed to execute HRM practices.					Total
			Strongly Agree	Agree	Neutra	Disagree	eStrongly Disagree	
Governme Type hospital of hospital Private hospital	Government	Count % within Type of	20 11.1%	17 9.4%	8	73 40.6%	62 34.4%	180 100.0%
		hospital Count	86	43	7	12	32	180
	hospital	% within Type of hospital	47.8%	23.9%	3.9%	6.7%	17.8%	100.0%
Total		Count	106	60	15	85	94	360
		% within Type of hospital	29.4%	16.7%	4.2%	23.6%	26.1%	100.0%

#### Source: Filed survey and SPSS output.

From the above table, it is observed that the 20 (11.1%) and 17 (9.4%) hospital staff of Government hospitals strongly agree and agree that overall appropriate managerial functions are performed to execute HRM practices whereas 43 (23.9%) and 86 (47.8%) hospital staff of private hospitals strongly agree and agree that overall appropriate managerial functions are performed to execute HRM practices among

Government and Private hospitals in Nanded district.

The 73 (40.6%) and 62 (34.4%) hospital staff of Government hospitals disagree and strongly disagree that overall appropriate managerial functions are performed to execute HRM practices whereas 12 (6.7%) and 32 (17.8%) hospital staff of private hospitals disagree and strongly disagree that overall appropriate managerial functions are performed to execute HRM practices among Government and Private hospitals in Nanded district.

Hence it is interpreted from the above descriptive statistics that private hospitals have overall more appropriate managerial functions are performed to execute HRM practices as compared to Government hospitals as per the opinion of hospital staff in Nanded district.

Chi-Square Tests							
Value Df Asymp. Sig. (2-sided)							
Pearson Chi-Square	105.779ª	4	.000				
N of Valid Cases 360							
a. 0 cells (0.0%) have expected count less than 5. The minimum							
expected count is 7.50.							

Table No. 4 Pearson Chi square test

Source: Filed survey and SPSS output.

From the above table, it is inferred that the calculated value of asymp. signi. (2-sided) is 0.000 at 4 degree of freedom with the value of Chi square test is 105.779. The calculated value of asymp.signi. (2sided) is less than the standard significance value (0.05). Hence the null hypothesis 'There is no significant difference in overall appropriate performance of managerial functions to execute HRM practices as compared to Government hospitals as per the opinion of hospital staff in Nanded district' is rejected and the alternative hypothesis 'There is significant difference in overall appropriate performance of managerial functions to execute HRM practices as compared to Government

hospitals as per the opinion of hospital staff in Nanded district' is accepted.

Hence it is interpreted from Pearson Chi Square test that overall appropriate performance of managerial functions to execute HRM practices among government and private hospitals is different in Nanded district.

#### **II. FINDINGS, CONCLUSION AND SUGGESTIONS**

There is significant difference in appropriate management control over HRM practices in Government and private hospitals in Nanded district' is accepted. Hence it is interpreted from Pearson Chi Square test that management control over HRM practices among government and private hospitals is different in Nanded district. There is significant difference in overall appropriate performance of managerial functions to execute HRM practices as compared to Government hospitals as per the opinion of hospital staff in Nanded district' is accepted. Hence it is interpreted from Pearson Chi Square test that overall appropriate performance of managerial functions to execute HRM practices among government and private hospitals is different in Nanded district. It is suggested that the appropriate human resource management practices should be used to increase the efficiency of employees and job satisfaction of employees.

#### **III. REFERENCES**

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